



CENTRAL BANK OF LESOTHO

BANKA E KHOLO EA LESOTHO

To whom it may Concern

I am writing to provide a reference for ETS Innovations, who were contracted to migrate the National Payments Switch to Oracle Cloud Infrastructure (OCI) for the Central Bank of Lesotho.

This complex project, initiated mid-implementation of the National Payments Switch (NPS), aimed to transition the system to a cloud-based environment. ETS Innovations exceeded our expectations in several key areas. Despite tight deadlines, they consistently delivered high-quality work and were highly responsive to our evolving needs. The team's strong understanding of OCI infrastructure and implementation requirements enabled them to adapt seamlessly to project changes.

We were particularly impressed by their agility in responding to our changing needs, driven by stakeholder requirements. The team's availability for testing and their prompt, effective responses to questions were instrumental in the project's success.

Overall, we are extremely satisfied with the project outcome and would gladly collaborate with ETS Innovations on future endeavors.

We are pleased to recommend ETS to those who are looking for their services.

Regards,

Mr. Thabiso Makula
Director of Information & Communications Technology Department